



**to a Critical Stakeholders Meeting
on Plans & Modalities for the Sale & Registration of
2018 UTME Application**

Wednesday, 15th November, 2017



STAKEHOLDERS

- ✓ **National Assembly**
- ✓ **Educational Institutions / Regulatory Agencies**
- ✓ **CBT Centres (Public & Private)**
- ✓ **Parents (NAPTAN)**
- ✓ **Teachers (ANCOPSS)**
- ✓ **Candidates**
- ✓ **Labour (ASUU/ASUP/COEASU/NASU)**
- ✓ **Students (NANS)**
- ✓ **Civil Society Groups & Media**





For 2017 UTME

- ✓ For the 2017 Registration exercise, ePINs were sold through Banks and partner Institutions
- ✓ JAMB implemented a central ePIN vending system
- ✓ Other channels employed included switches like Remitta & Interswitch
- ✓ Registration was essentially for a period of one month (with 2 weeks Federal House of Representative extension)



Observed/Abuse for the 2017 UTME by CBT Centres

- ✓ **Extortion of candidates during profile/email creation at cyber cafes**
- ✓ **Sale of eBrochure & eSyllabus CDs to candidates meant to be free**
- ✓ **Collection of gate fee at CBT Centres**
- ✓ **Sale of Reading Text**
- ✓ **Usage of CBT centre emails & Telephone numbers for candidates**



Observed/Abuse for the 2017 UTME by CBT Centres (cont'd)

- ✓ **CBT Extortion of candidates – charging fees above the approved rate**
- ✓ **Subletting Access Codes to cyber cafes**
- ✓ **Going outside their registered locations to register candidates, on & off line**
- ✓ **Dualisation of biometric capturing to multiple persons thereby encouraging Multiple Registration**



For the Coming Examination



Candidates can start registration from home to prevent extortion



www.jamb.gov.ng

**Prospective Candidates are expected to have visited
the JAMB Website ahead of Registration to study
2018 ebrochure**



REGISTRATION PROCESS

Profile Creation from Home by Candidates Using Cellphones - Text (SMS)

- 1. Sends his/her Surname, First Name & Middle Name (where applicable). This should be maximum of 38 characters + 2 spaces between names = 40 characters in all to JAMB short code of 55019**
- 2. One cell number (mobile number) can be used by one candidate only**
- 3. A confirmation code of 10 characters is received by the candidate on the same telephone number which will be used to procure the ePIN**





PROFILE SELF HELP IN CASE OF MISTAKE / LOSS

- ✓ **To correct a mistake in candidate's name, resend a text message (from the registered number)
“CORRECT Surname First name Middlename” to
55019**
- ✓ **To retrieve a lost confirmation code, resend a text message (from the registered number)
“RESEND” to 55019**



JAMB ePIN SELLING POINTS

- ✓ **Participating Banks**
- ✓ **Mobile Money Operators including eTranzact (Paga, Cellulant, Teasy Mobile e.t.c.)**
- ✓ **Registered Microfinance Banks – (Ifesowapo, Regent, FUDMFB, Welfare MFB)**
- ✓ **Online Payment – Remita & Interswitch (Switches)**
- ✓ **POS (Citi-Serve)**
- ✓ **ATM (Interswitch)**
- ✓ **USSD (NIBSS & ERCAS) – for mobile (Internet/online) banking**



Duties of Participating Financial Institutions at the CBT Centres

- ✓ **Collect the confirmation code from candidates phone**
- ✓ **Collect payment and issue ePINs**
- ✓ **Facilitate POS Payments if necessary**
- ✓ **Provide Evidence of Payments**
- ✓ **Collection of Centre Service Fees if requested by the Centre**





PAYMENT THROUGH BANKS INCLUDING MICROFINANCE BANKS

- ✓ **Present confirmation code and pay by cash or card**
- ✓ **ePIN is delivered to the candidate's unique telephone number**



PAYMENT THROUGH POS (CITI-SERVE)

- ✓ **This is available at State Offices of JAMB + CBT Centres, Other POS Outlets & any CBT Centre that demands it**
- ✓ **Present confirmation code & pay by card**
- ✓ **ePIN is then delivered to the candidate's unique telephone number**



PAYMENT THROUGH MOBILE MONEY OPERATORS INCLUDING eTranzact

- ✓ **This is available at CBT Centres & Other Agent Outlets**
- ✓ **Present confirmation code & pay by cash**
- ✓ **ePIN is then delivered to the candidate's unique telephone number**



PAYMENT USING ATM

- ✓ **This is available at all ATM outlets of participating Banks (Interswitch Channel)**
- ✓ **Select Bill Payment & then pick JAMB**
- ✓ **Enter confirmation code & pay**
- ✓ **ePIN is then delivered to the candidate's unique telephone number**



ONLINE PAYMENTS USING REMITA / INTERSWITCH

- ✓ **Log on to JAMB website: www.jamb.gov.ng**
- ✓ **Click Registration**
- ✓ **Enter confirmation Code**
- ✓ **Select payment Method e.g. Interswitch or Remita**
- ✓ **Make payment**
- ✓ **ePIN is then delivered to the candidate's unique telephone number**



PAYMENTS USING USSD (NIBSS / ERCAS)

- ✓ **Dial USSD code (e.g. *565*6#)**
- ✓ **Enter confirmation code**
- ✓ **Select bank & follow the prompts to complete payment**
- ✓ **ePIN is then delivered to the candidate's unique telephone number**



PAYMENT SELF HELP

- ✓ If ePIN is not **Received** or **Lost** , send a text message from the registered telephone number “UTMEPIN” or “DEPIN” to **55019** for UTME or DE respectively
- ✓ The ePIN would then be retrieved



After payment...

After successful payment & obtaining ePIN, candidate should proceed to any of the accredited CBT Centres to complete his/her own registration



REGISTRATION PROCESS

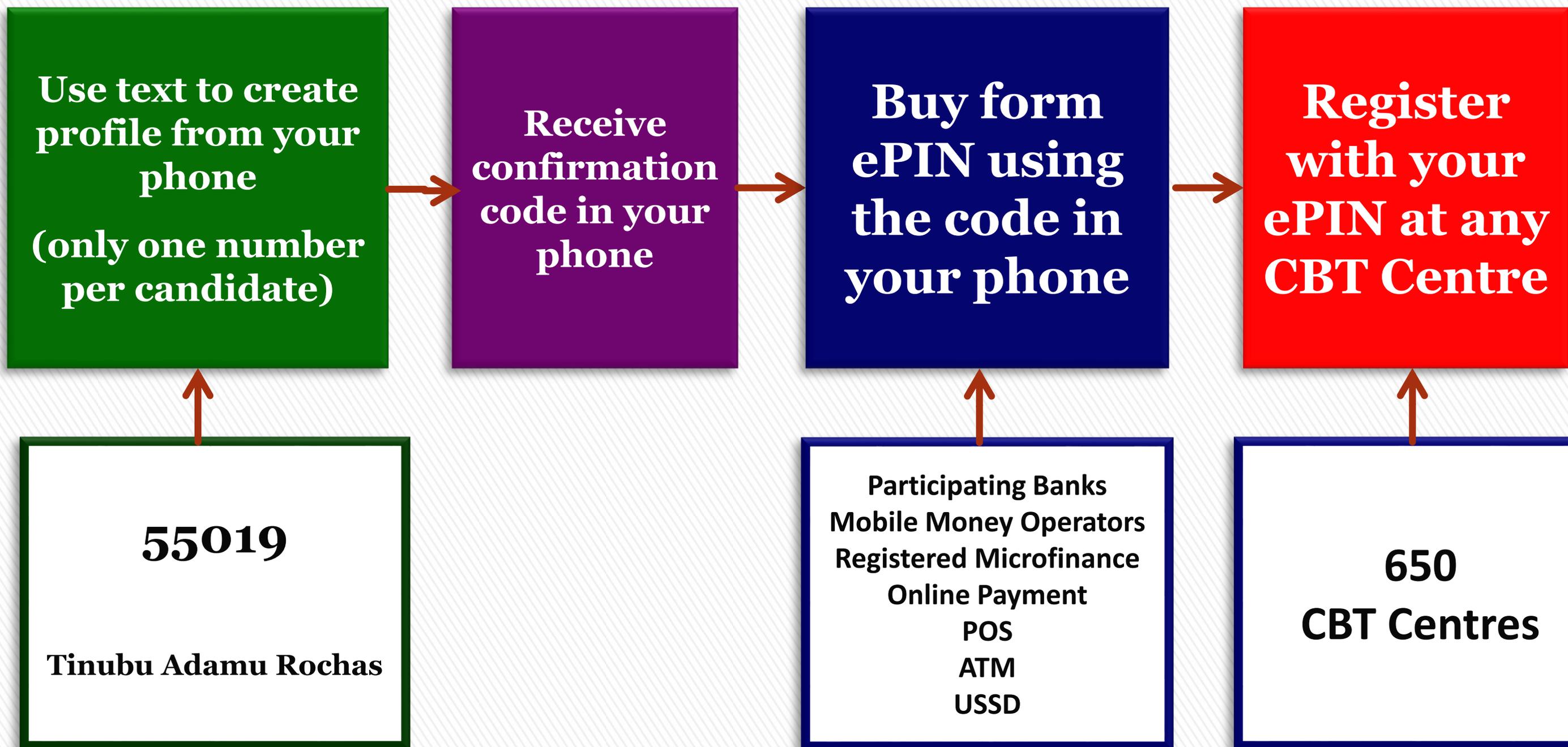
At CBT Centres

The candidate presents the ePIN at any JAMB accredited CBT Centre for validation and completion of registration

- ✓ Candidate is expected to pay not more than N700.00 as Service Charge to the CBT Centre
- ✓ Provides biodata
- ✓ choice of institutions and programmes
- ✓ UTME subjects
- ✓ Picture capture (no passport photography)
- ✓ Biometric capture
- ✓ Print Registration Slip using biometric authentication
- ✓ Collect reading text & CD



Payment & Registration Flow





conclusion

